Responding to Distressed Students

A quick guide for faculty and staff at the University of Toronto

Emergency Situation
- medical emergencies
- suicide attempts or assault
- police matters
- all after-hours emergencies and crises

Student Crisis Situation
- in crisis or overwhelmed
- disturbing behaviour
- references to suicide or violence

Personal Safety Situation
- harassment and stalking
- bullying and threats
- domestic/family violence
- sexual assault

Concerning Student Situation
- unusual or unmanageable behaviour
- complex academic difficulties
- challenging or distressing behaviour