

# Responding to Distressed Students

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A quick guide for faculty and staff at the University of Toronto

## Emergency Situation

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- medical emergencies
- suicide attempts or assault
- police matters
- all after-hours emergencies and crises

## Student Crisis Situation

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- in crisis or overwhelmed
- disturbing behaviour
- references to suicide or violence

## Personal Safety Situation

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- harassment and stalking
- bullying and threats
- domestic/family violence
- sexual assault

## Concerning Student Situation

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- unusual or unmanageable behaviour
- complex academic difficulties
- challenging or distressing behaviour



UNIVERSITY OF  
**TORONTO**

[distressedstudent.utoronto.ca](http://distressedstudent.utoronto.ca)

For emergency situations call:  
(available 24/7)

**Campus Police**  
**(416) 978-2222**

**911**

For student crisis situations call:  
(during regular business hours)

**Student Crisis Response**  
**(416) 946-7111**

For personal safety situations call:  
(during regular business hours)

**Community Safety Office**  
**(416) 978-1485**

For concerning student situations call:  
(during regular business hours)

**Student Academic Progress**  
**(416) 946-0424**

**College/Faculty Registrar**  
[uoft.me/registrars](http://uoft.me/registrars)

**Counselling & Psychological Services**  
**(416) 978-8070**